# STILL Materials Handling Customer Support

# **Covid – 19 Pandemic - Essential Business Confirmation**

Dear Customer,

As the "Coronavirus" (COVID-19) situation is evolving, here at STILL we are of course adhering to all the UK Government Guidelines whilst supporting you as valued customers.

In view of the latest Government measures whereby only essential operations within the key supply chain are expected to continue to be open and that many industries which use forklift trucks (logistics, manufacturing and production etc.), will fall under this definition, we are seeking clarification of your situation.

To ensure that we are complying with these requirements but also protecting our employees, please could you complete the information requested below on whether you are continuing to trade and therefore still require our business to support you.

Please send your completed forms by return prior to any future request for service to:- [service@still.co.uk](mailto:service@still.co.uk)

We are confident that if required, we can support your business throughout this testing time, please be aware that it is your responsibility to ensure your equipment is in a safe condition before use.

|  |  |
| --- | --- |
| **Name** |  |
| **Company** |  |
| **Nature of Business** |  |
| **Reason for Classification of Key Supply Chain** |  |

Are you still requiring the services of STILL Materials Handling UK?

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| --- | --- | --- | --- |
| **Yes** |  | **No** |  |

Please confirm that you can comply with social distancing and the current health and Safety requirements whilst our employee is on your premises.

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| **Yes** |  | **No** |  |

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| --- | --- | --- | --- |
| **Date** |  | **Signature**  **& Position** |  |